## Pennsburg Assisted Care, LLC Administrator Biography



**Christina Bender** is President of **Pennsburg Assisted Care, LLC**. She is a Licensed Personal Care Home Administrator and has hands-on experience in all phases of care delivery in a personal care home setting. She has extensive experience caring for the elderly and disabled. **Chris says, "Caring is my job and my life. Seeing to the needs of others is what I do best."** As a hands-on administrator she is a problem solver. She routinely handles the day to day operational requirements of the home. She deals with client health care issues as well as with the paperwork requirements of the health insurance companies, the Social Security Administration and the Pennsylvania Department of Public Welfare.

## **QUALIFICATIONS:**

Chris started her career as a caregiver in 1984. Her duties included delivery of personal care services such assisting with personal hygiene and medication supervision, scheduling appointments, food preparation, and housekeeping.

In 1988, she became an Assistant Administrator. She continued her care giving duties and assumed responsibility for supervising staff, dietary planning and overseeing the requirements for state inspections.

In 1990, she was promoted to the position of Administrator. She was responsible for the total operation of the home.

In 1992, Chris completed the requirements of Lehigh Valley Community College and received Certification as a Personal Care Home Administrator.

During 1992-2010, Chris maintained the yearly recertification requirements as a Personal Care home Administrator.

During 1992-2010, Chris maintained her CPR and First Aid Certification.

\*2008 Chris received a ServSafe Certification certificate for food handling.

Chris lived on site at a Personal Care Home for 17 years. She was on call at all times and has handled many emergency situations. Her husband and 3 children still volunteer even though they no longer live on site. Chris believes that a family atmosphere is imperative for the physical and mental health of the guests of the home. **She says, "Everyone needs someone to personally care about their needs."**